WEYMOUTH
COLLEGE

FE Student Charter

2017/18

What you can expect from us

and what we expect from you...

Weymouth College's mission is to transform lives and contribute to economic and social regeneration – bringing skills and knowledge to life.

Before you join the College we will provide:

- Fair and impartial Information, Advice and Guidance on courses, progression opportunties and careers
- Individual appointments for Careers advice
- An interview with a specialist member of the curriculum team
- Confirmation of the outcome of your interview
- Specialist information and advice for applicants with disabilities and/or additional learning needs
- Clear information about fees, concessions, grants and other sources of financial help

Once on Your Course we will provide:

- A learning agreement detailing your programme of study or apprenticeship
- An appropriate induction programme
- A named personal tutor or assessor
- A safe and secure environment which promotes your personal development
- Regular reviews of your progress with your personal tutor, leading to reports to your parents/carers or employers
- Clear assignment criteria and timely feedback to ensure your continuous development
- Guidance on progression opportunities, internally and externally and for employment and Higher Education
- Access to specialist support through the Student Services team offering confidential service for all aspects of safeguarding and wellbeing
- A tutorial package covering British Values and PREVENT.
- Support in work placement activities

The College's Commitment to you:

- **We will** always place the interests and the needs of students at the heart of everything we do
- **We will** provide an environment which is safe, accessible, caring and supportive
- We will ensure that you are part of a friendly, inclusive academic community, characterised by honesty, respect and pride in diversity
- **We will** hold as a guiding principle the belief that all people are of equal worth
- **We will** aim to foster an environment where everyone is treated with dignity, fairness and respect according to their needs
- **We will** commit to eliminating bullying and harassment, prejudice and stereotyping
- **We will** make sure that you receive relevant information and guidance at all times
- **We will** provide access to the equipment and facilities you need on your course
- **We will** provide an aspirational programme of education and/or training to prepare you for progressing onto further/higher education and employment
- **We will** promote equality of opportunity in everything we do
- **We will** respond efficiently and sensitively to any issue you tell us about and offer you confidential support if necessary
- **We will** provide the opportunity for you to comment on and influence the College environment and your courses through regular surveys, Student Union, Student Representative, student voice and Principal's Forum

Your Commitment to the College:

- **You will** respect the right of others to enjoy a safe and healthy environment for studying and working together
- **You will** work with your teachers and College staff aiming to complete coursework to the best of your ability within the required timescales
- **You will** behave in an appropriate manner, taking care and responsibility for the College equipment, facilities and transport
- **You will** abide by all College policies and procedures and carry your Student ID card at all times
- **You will** commit to all elements of your study programme or apprenticeship including tutorial, work experience, English and maths
- **You will** behave in an environmentally friendly manner, including adhering to non-smoking rules and using the bins provided for litter

Student Voice - Your Voice

Weymouth College welcomes your feedback on all aspects of your experiences at College.

Make your views known through:

1. The Student Liaison Officer
2. The student representatives for your course, the Student Union and the College Governors
3. Focus group meetings
4. Student Satisfaction Surveys
5. Your personal tutor or teaching staff
6. The complaints procedure
7. The suggestions/compliments box in the Learning Gateway
8. Via emailing the Principal: nigel_evans@weymouth.ac.uk

Weymouth College is committed to the practice of promoting equality and celebrating diversity.

The safety of our students is of paramount importance to us.

Weymouth College
Cranford Avenue
Weymouth
Dorset DT4 7LQ
Email: igs@weymouth.ac.uk
Tel: 01305 761100

www.weymouth.ac.uk