

**Student Voice - Your Voice**  
Weymouth College welcomes your feedback  
on all aspects of your experiences at College.  
Make your views known through:

1. The student representatives for your course
2. Director of HE Surgeries
3. Student Unit/ Module Surveys
4. National Student Survey (NSS)
5. Plymouth University Student Perception Questionnaire (SPQ)
6. Your personal tutor or lecturing staff
7. The complaints procedure
8. The suggestions/compliments box in the Learning Gateway
9. Via emailing the principal: [nigel\\_evans@weymouth.ac.uk](mailto:nigel_evans@weymouth.ac.uk)

**Weymouth College is committed to the practice of promoting equality and celebrating diversity.**

**The safety of our students is of paramount importance to us.**

## HE Student Charter

2017/18

**What you can expect from us  
and what we expect from you...**

Weymouth College's mission is to transform lives  
and contribute to economic and social regeneration  
- bringing skills and knowledge to life.

Weymouth College  
Cranford Avenue  
Weymouth  
Dorset DT4 7LQ  
Email: [igs@weymouth.ac.uk](mailto:igs@weymouth.ac.uk)  
Tel: 01305 761100

[www.weymouth.ac.uk](http://www.weymouth.ac.uk)

College Charter Updated 2017

## When you apply we will provide:

- Up-to-date information on the courses we offer.
- Email you with details of interview/audition dates and requirements (if required).
- Notify you about our offer.
- Fair, impartial and student-focused treatment to all applicants.

## Once you accept your offer we will provide:

- Specialist information and advice for applicants with disabilities and/or additional learning needs, about Disabled Students' Allowance and support available.
- Advice about childcare and other welfare issues.
- Clear information about fees and any additional costs together with guidance if required about the student finance application process.
- Access to any College policies on request.
- Details about enrolment/induction dates in July/August.
- Accommodation details (if required).



Rebecca Vallard  
Higher Education Lead Student Representative



## Once on Your Course we will provide:

- A learning agreement for every student detailing your programme of study.
- An appropriate induction programme.
- Student Handbook(s) containing detailed information about your course.
- A named personal tutor.
- An environment which promotes your personal development.
- Help and advice for students with an additional supporting need.
- A timetable for your individual course so you know where you need to go and who will be teaching you.
- Regular reviews of your progress with your personal tutor.
- Assignments and coursework, which say clearly what you must do and how you will be assessed.
- Regular return of your assignments and coursework with clear and helpful feedback.
- Guidance on progression opportunities, for employment and Higher Education.
- A Work-based Learning Handbook (where appropriate) to aid you in the process of finding appropriate work based learning opportunities.
- An inspirational learning environment with up-to-date equipment and resources.
- A safe, clean and accessible learning environment.

## The College's Commitment to you:

- **We will** always place the interests and the needs of students at the heart of everything we do.
- **We will** provide an environment which is safe, accessible, caring and supportive.
- **We will** ensure that you are part of a friendly, inclusive academic community, characterised by honesty, respect and pride in diversity.
- **We will** hold as a guiding principle the belief that all people are of equal worth.
- **We will** aim to foster an environment where everyone is treated with dignity, fairness and respect according to their needs.
- **We will** commit to eliminating bullying and harassment, prejudice and stereotyping.
- **We will** make sure that you receive relevant information and guidance at all times.
- **We will** provide access to the equipment and facilities you need on your course.
- **We will** provide an aspirational programme of education to prepare you for further progression in Higher Education or employment.
- **We will** promote equality of opportunity in everything we do.
- **We will** respond efficiently and sensitively to any issue you tell us about and offer you confidential support if necessary.
- **We will** provide the opportunity for you to comment on and influence the College environment and your courses through regular surveys, through your course Student Representative and student voice.



## Your Commitment to the College:

- **You will** respect the right of others to enjoy a safe and healthy environment for studying and working together.
- **You will** submit assessed work on time in accordance with academic regulations, and reflecting on feedback to inform your continued learning.
- **You will** take responsibility for your own learning with regular attendance and active participation in all learning opportunities.
- **You will** behave in an appropriate manner, taking care and responsibility for the College equipment and facilities.
- **You will** abide by all College policies and procedures and carry your Student ID card at all times.
- **You will** commit to all elements of your study programme.
- **You will** behave in an environmentally friendly manner, including adhering to non-smoking rules and using the bins provided for litter.